

Why #Bunk Hostels?

#Bunk Hostels is not a place you will spend just a few months, it will be your second home where you will experience unforgettable moments in the next 4 years of your life. Once you start living the #Bunk Hostels experience you will understand the quality and comfort difference.

What should I do to reserve my room in #Bunk Hostels?

You can call us under +90 212 3430095 or send us an email to reservation@bunkhostels.com with request "long stay" in #Bunk Hostels.

Your e-mail should include the following information;

- a) Your name and surname in the subject area,
- b) Your field of study/major and room type you would like to reserve,
- c) Scanned copy/image of your ID,
- d) Finally the receipt of TL 500 reservation fee/security deposit paid to one of the bank accounts below.

If you gather the written documents above and send them to us by email, your #Bunk Hostels reservation transaction shall be completed.

Once we receive your e-mail and reservation fee, you will get a confirmation e-mail stating that your reservation is confirmed and your room is reserved within 48 hours.

*Reservation fee shall not be reimbursed for cancellations after August 22nd.

500 TL reservation fee is a conditional back down reserve or security deposit of #Bunk Hostels Student Contract.

- a. If students cancel their reservation before August 22nd, TL 500 reservation fee shall be reimbursed by #Bunk Hostels.
- b. If registration is started, #Bunk Hostels Contract is signed and payment is done, reservation fee shall be regarded as security deposit in accordance with #Bunk Hostels Student Contract.
- c. Reservation fee of students who do not cancel their reservation before August 22, 2015 and do not complete their registration shall be regarded as back down reserve and not be returned by #Bunk Hostels.

Bank Accounts of #Bunk Hostels:

Name of Receiver: ,

How may I complete my final registration?

You should send an email to reservation@bunkhostels.com until September 12. Your email must include the information below:

- a) Your name and surname in the subject area,
- b) The type of room you wish to stay in,

- c) Receipt or bank contract according to the method of payment preferred,
- d) Signed and scanned copy of #Bunk Hostels Student Contract,
- e) Health Report stating your health situation is convenient to accommodate in a dorm and issued by your doctor ,
- f) Police records of students over 18 to be confirmed by #Bunk Hostels administration

Is it possible to pay a visit to the facility before making a reservation?

Of course, you are welcome, send your contact details to reservation@bunkhostels.com, we'll arrange your visit.

What is included in fee?

Room prices include electricity, water, heating/cooling, high speed internet, technical support, co-space, weekly room cleaning, bed sheet change every week, reception, garbage pick-up, mailbox and 7/24 security service.

What is #Bunk Hostels's capacity?

#Bunk Hostels can accommodate 120 students in 30 rooms.

Is everything I need included in my room?

You only need to bring you luggage. The rooms include bed, reding light locker with code for valuable belongings.

What should I put in my luggage?

You should bring personal belongings, clothes, and personal bathroom stuff such as, electrical shaving tool, personal care products such as soap, shampoo, shower gel, detergent and cleaning materials.

How can I make my payment?

You can pay cash via wire transfer or credit card.

What are room types? Can I choose?

We have; 4 beds and 6 beds bunks. You may see information and photos of room types from our website. If you want more detail, send email to reservation@bunkhostels.com . You should specify the type of room you want to stay in at the time of reservation.

May I choose my roommate during dormitory application?

If you register with a person, you will have a chance to choose your roommate. If you submit a petition to #Bunk Hostels after settling in rooms, we will try to help as best as we can.

What is cancellation period and penalty for reservations?

No cancellation fee is charged for any cancellations made 30 days before the date of entry. The whole accommodation fee will be charged for cancellations or departures before the contract expiry date.

May I change my room later on?

All room change requests are evaluated individually and according to the availability. If you have such a request, we urge you to fill the application petition. If there is availability you may have the chance for a change but the price difference arising from the room type or any other variation will be applied to the charges that must be paid by the individual.

Who is cleaning the room?

Housekeepers clean the common areas every day and the rooms once a week. Bed sheets are changed once a week.

Who should I call when there is a technical problem in my room?

You can report all incidents to reception 7/24.

How may I use the laundry?

The laundry room is located in floor. You may wash, iron your laundries here.

Do you have 7/24 security?

#Bunk Hostel is monitored 7/24 by security guards and closed-circuit camera system.

May my friends stay in my room?

You can host your friends between 08:00 - 23:30 at our Roof lounge. It is absolutely prohibited for other people to enter and stay in the dormitory rooms

Will I pay bills such as electricity, water?

No, electricity, water, heating and cooling expenses are included in room price

May I smoke inside?

You can smoke at the roof lounge. According to the Turkish law number 4207, it is not allowed to smoke or use any tobacco products inside #Bunk Hostels rooms as well as all closed areas. If this rule is violated, the provisions of the Code and Manual are applied.

May I enter #Bunk Hostels whenever I want? Will there be a control in my entry and exit to and from #Bunk Hostels?

There is no entry and exit hour limitation in #Bunk Hostels. You may enter and exit from the building any time using the electronic cards provided to you during your registration.

Is there any shopping place in #Bunk Hostels?

There are two supermarkets in our neighborhood.

May my friends/family come to the Bunk roof?

Yes, roof of #Bunk Hostels are open to public. At the same time, your visitors can enter the common area located below the ground floor.

Do you have high speed Internet?

You have fiber optic connection all around #Bunk Hostels. You may get more detailed information on other Internet options from the reception.

When can I enter to #Bunk Hostels and when can I leave?

Our dormitory is open during two periods between September 1-June 30 and July 1-August 30.

May I order food to my room?

Yes, if you order food, the reception will call your room and inform you.

When the dormitory was constructed? Is it compliant with the Earthquake Regulations?

#Bunk Hostels is built in compliance with the Earthquake Regulations in 2014.

Where is the building located? Is it at in city center?

The hostel is only 800 m from Taksim Metro Station Taksim square (8-10 minutes by walking), and 20 km from Ataturk Airport.

Taksim Square is connected to the bohemian streets of Galata, Beyoglu and Cukurcuma. Istiklal Avenue is just a 10-minute walk away with numerous restaurants, cafés, bars, shops and art galleries.

It's easy to reach all areas of the city by metro and bus that is close to hostel.

May I stay in the dormitory during summer holiday?

Yes, our Hostel is open 365 days. We have two periods; summer (July 1 and August 30) and Fall/Spring (September 1 and June 30).

Do we have to clean our room?

The rooms are cleaned by our cleaning staff according to a schedule.

Is there any curfew?

There is no curfew, students may enter and exit anytime 7 days and 24 hours but visitors are allowed to enter only between 08:00-23:30 in our common areas